



PRE-PURCHASE EDUCATION CLIENT SURVEY

NAME _____

Please check the reason(s) you came to our workshop?

- Buying a home for the first time Money Management
 Certificate Down Payment Programs
 Mortgage Credit Certificate Homebuying Education
 Other _____

The convenience of the location is ...

- Excellent Good Fair Poor I don't know

How do you rate DMCC's Pre-Purchase Workshop

- Excellent Good Fair Poor I don't know

How do you rate the courteousness of DMCC's staff

- Excellent Good Fair Poor I don't know

How well did the DMCC Counselor explain the program and services to you

- Excellent Good Fair Poor I don't know

Were DMCC counselors knowledgeable and helpful? Yes No

If applicable, did you have difficulty scheduling your appointment? Yes No

If applicable, how long did it take to make an appointment with the counselor? 1-2 days More

Do you feel DMCC services provided will benefit you in your situation? Yes No

Would you recommend DMCC's workshop to a friend or family member? Yes No

What was the most helpful/best speaker part of our services?

What is one thing we can improve about our services?
